Your Placement Plus Personal Accident and Travel Insurance assistance card is attached and gives the telephone number and website address to contact for all assistance services. These are available 24 hours a day, every day of the year. Your card is valid whilst your company injury and travel insurance is placed with Chubb. Please keep it in a safe place.
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To access pre-travel assistance services you must first register at https://www.red24.com/affiliates/marsh/ using password 7228.

Please remember to contact Chubb before incurring any substantial medical, security or additional travel costs.

We regret that the helpline service cannot answer queries regarding details of cover in force. Such information should be provided by your company or Insurance Intermediary.

This is a summary of your Business Class Assistance Services. For further information go to www2.chubb.com/uk-en/marsh/ for a full list of the services provided and the terms and conditions that apply.

**Assistance Services**

UK helplines providing advice and guidance on legal, tax, or counselling services and bereavement advice.

**Travel Assistance - before you travel**

- Useful information about the country you intend to visit covering items such as health precautions, vaccinations, social customs, banking hours and driving restrictions.
- Customised reports for volatile countries are available upon request which will give security advice tailored to protect the Insured Person during a specific trip.

**Travel Assistance - whilst travelling**

- Medical Assistance providing medical expertise, air ambulance, local payment of hospital bills. replacement.
- Security Assistance providing evacuation from a country declared unsafe due to a political situation or a natural disaster; or when facing a life threatening situation.
- Other Emergency assistance such as replacement of lost or stolen documents, or lost luggage location.

When calling the Business Class assistance line from abroad, remember to use the correct UK dialling code for the country from which you are calling. Always advise:-
1. Your name
2. Your company name
3. The name of your parent company (if applicable).

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